

BPAY View Terms and Conditions

- 1.1** You need to register in order to use BPAY View. See www.adcu.com.au for more details.
- 1.2** If you register with BPAY View, you:
- (a) agree to our disclosing to Billers nominated by you:
 - (i) such of your personal information (for example your name, email address and the fact that you are our customer) as is necessary to enable Billers to verify that you can receive bills and statements electronically using BPAY View (or telling them if you cease to do so); and
 - (ii) that an event in clause 1.3 (b), (c), (d), (e) or (f) has occurred;
 - (b) agree to us or a Biller (as appropriate) collecting data about whether you access your emails, our website and any link to a bill or statement;
 - (c) state that, where you register to receive a bill or statement electronically through BPAY View, you are entitled to receive that bill or statement from the applicable Biller; and
 - (d) agree to receive bills and statements electronically and agree that this satisfies the legal obligations (if any) of a Biller to give you bills and statements. For the purposes of this clause we are the agent for each Biller nominated by you under (a) above.
- 1.3** You may receive paper bills and statements from a Biller instead of electronic bills and statements:
- (a) at your request to a Biller (a fee may be charged by the applicable Biller for supplying the paper bill or statement to you if you ask for this in addition to an electronic form);
 - (b) if you or a Biller de-register from BPAY View;
 - (c) if we receive notification that your email mailbox is full, so that you cannot receive any email notification of a bill or statement;
 - (d) if your email address is incorrect or cannot be found and your email is returned to us undelivered;
 - (e) if we are aware that you are unable to access your email or our website or a link to a bill or statement for any reason;
 - (f) if any function necessary to facilitate BPAY View malfunctions or is not available for any reason for longer than 28 days.
- 1.4** You agree that when using BPAY View:
- (a) if you receive an email notifying you that you have a bill or statement, then that bill or statement is received by you:
 - (i) when we receive confirmation that your server has received the email notification, whether or not you choose to access your email; and
 - (ii) at the email address nominated by you;

- (b) if you receive notification on our website without an email then that bill or statement is received by you:
 - (i) when a notification is posted on our website, whether or not you choose to access our website; and
 - (ii) at our website;
 - (c) bills and statements delivered to you remain accessible through our website for the period determined by the Biller up to a maximum of 12 months, after which they will be deleted, whether paid or not;
 - (d) you will contact the Biller direct if you have any queries in relation to bills or statements.
- 1.5** You must:
- (a) check your emails or our website at least weekly;
 - (b) tell us if your contact details (including email address) change;
 - (c) tell us if you are unable to access your email or our website or a link to a bill or statement for any reason; and
 - (d) ensure your mailbox can receive email notifications (eg it has sufficient storage space available).

These terms & conditions apply in conjunction with the BPAY Terms & Conditions which can be found within the ADCU Terms & Conditions, available at www.adcu.com.au or on request by ringing 1300 13 23 28 or visiting any of our branches.